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SPECTRUM LAMINATE LIMITED WARRANTIES

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Manufacturing Defect Warranty

Spectrum warrants to the original buyer that the flooring will be free of defects in material and/or workmanship in accordance with the terms of this warranty for as long as the buyer owns the home.

Terms and Conditions

This limited warranty only covers the flooring under normal residential use when Spectrum installation and maintenance instructions are followed properly.

This warranty only applies to inherent defects that were not visible before or during the installation of the flooring.

Flooring planks or accessories must be checked carefully for material defects before and during installation under sufficient lighting. Installation indicates acceptance of quality.

Exclusions

These limited warranties do not cover damage to the flooring that occurs during shipment or installation.

Installation of flooring that contains any obvious or visible manufacturing defect is not covered by these limited warranties.

Color and gloss differences resulting from material added to an existing installation at a later date or from non-warranty repairs are excluded from coverage.

These limited warranties do not apply to flooring that has been subjected to abnormal use or conditions or abused in any way, which includes but is not limited to moisture damage from plumbing, storms or flooding; damage from smoke, fire or other casualty events; damage caused by negligence; improper alterations of the original manufactured product; damage from use of the flooring that is unreasonable considering the normal and expected uses of flooring in a residential environment; or damage of mechanical nature.

This warranty only covers finish defects when defective flooring exceeds 10% of the total square footage of purchased flooring.

Wear Resistance Warranty

As a result of normal use, the protective layer will not wear through to the wood veneer or decorative layer.

Terms and Conditions

Gloss change is not considered surface wear.

In beveled-edge products, this wear resistance warranty does not include wear along the edges of the planks less than 3/16" (5 mm) from the edge.

Wear of the design layer must be readily visible, covering at least one square inch.

Chair pads or mats must be used under caster chairs.

General Stain Warranty

Spectrum warrants to the original buyer that the flooring will not stain under normal household use for the specified duration.

Terms and Conditions

This warranty does not apply to stains as a result from chemical or industrial products other than recommended cleaning products.

Topical spills should be removed promptly using a clean dry or damp cloth. If additional cleaning is needed, use a Spectrum recommended product and a microfiber cloth.

This warranty excludes pet stains.

Fade Resistance Warranty

The flooring will not fade from exposure to sunlight or artificial light for the specified duration.

Wet Warranty

Waterproof Warranty

The flooring system will resist damage from normal topical and household spills and domestic household pet accidents under normal use for the specified duration. The flooring will also withstand moisture from damp or wet mopping.

Terms and Conditions

Damp or wet mop only. The flooring is not designed for steam mopping.

See General Wet Warranty Terms and Conditions for additional information regarding this Waterproof Flooring System Warranty.

General Wet Warranty Terms and Conditions

Unless otherwise specified, topical spills refer to normal household substances. All spills should be removed promptly using a clean dry or damp cloth. If additional cleaning is necessary, use Spectrum recommended products and a microfiber cloth.

These warranties are contingent on proper installation. Please refer to Spectrum's Installation Guide for full instructions.

Complete waterproof coverage requires a perimeter seal in accordance with the applicable product's installation instructions. Spectrum strongly recommends a professionally installed perimeter seal. If the original owner or installer chooses to forgo perimeter sealing, waterproof coverage is impacted and limited. In the event of water or moisture damage related to moisture contact on an unprotected area due to failure to properly seal the perimeter (including but not limited to leaks, spills, wet mopping, or steam mopping), the coverage will not apply. This does not impact water damage unrelated to failure to perimeter seal.

The flooring is not designed to withstand flooding, acts of God, plumbing accidents or leaking appliances (icemakers, dishwashers, clothes washers, etc.). These and other casualty events are not considered topical spills.

The flooring is not designed to withstand water or moisture in the subfloor or underneath the flooring, including but not limited to damage from subfloor hydrostatic pressure (water

or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture beneath the flooring.

The flooring is not designed to withstand damage from moisture that originates from outside the room where it was installed.

Consequential damages, including any medical issues related to mold or mildew growth, is not covered by this warranty.

For residential claims involving wood subfloor damage, Spectrum will cover reasonable labor and materials costs to repair or replace only the damaged sections of subfloor.

Replacement or cleaning of insulation, floor joists or other structural, mechanical or electrical components is not covered by this warranty.

Joint Integrity Warranty

The flooring joints will remain secure under normal use.

Terms and Conditions

Responsibility under this warranty only applies to flooring defects that were not visible before or during the installation of the product.

This warranty only applies to open joints greater than 0.015 inches (0.381 mm).

Pet Protection - Spectrum All Pet

All Pet Stain Protection covers all pets and all accidents for the specified duration. The flooring

will resist staining from vomit, urine and feces of all domestic pets.

SPECTRUM LIMITED COMMERCIAL WARRANTY

Limited Light to Medium Commercial Warranty

When installed properly within a light to medium commercial environment, the flooring is warranted against manufacturing defects, wear and staining in accordance with all previously stated terms and conditions. Refer to relevant sections for details for specified Commercial Warranty duration.

Light to Medium Commercial Fade Warranty

The flooring will not fade from exposure to sunlight or artificial light.

Terms and Conditions

These commercial warranties apply only to the original purchaser.

These commercial warranties apply only if used in one of the following areas.

Rolling Traffic or heavy traffic is excluded from these warranties. Chair pads must be used under all caster wheelchairs.

All areas must be assessed prior to installation of flooring to determine if other surface measures need to be taken or conditions addressed, including, but not limited to requirements for static control, state health and building codes, slip resistance, high impact traffic and moisture/ water exposure. Other than the specific warranty identified above, Spectrum provides no additional warranties and Spectrum does not warrant that any of the uses identified above are in compliance with any applicable building, health, inspection,

and/or other municipal regulation or codes. Spectrum is not responsible for usage that is not in compliance with any regulation or code. Proper assessment of location and usage must be applied. Contact your Spectrum representative for questions on performance in specific locations.

Light to Medium Commercial Application Chart

*Walk-off mats are required at all entryways.

Ask Spectrum about our Walk-Off Carpet and Mat Products

GENERAL TERMS AND CONDITIONS

These limited warranties are subject to the following conditions:

These limited warranties apply only to the person stated as the buyer on the purchase document(s).

These limited warranties apply only to first-quality product purchases made after the edition date of this document.

These limited warranties do not apply to moldings.

The product must be properly installed according to the Spectrum written Installation. Flooring installed with visible defects is not covered by these limited warranties.

The limited warranties do not apply to flooring that has been re-installed in a second location.

The product must be installed in an indoor, continuously climate-controlled private residence or light commercial environment.

Damage that occurs during shipment or installation is not covered.

CARE AND MAINTENANCE

The flooring must be maintained in accordance with Spectrum written Care and Maintenance instructions, available from the retailer or on spectrumcollectionflooring.com.

Damage resulting from excessively wet maintenance or from using detergents, abrasive cleaners, soaps, waxes or polishes is not covered.

Damage resulting from the use of rotating beater bars, floor scrubbers, jet mops, steam mops, buffers or similar products is not covered.

Damage resulting from improper or inadequate maintenance or accidents is not covered, including but not limited to damage caused impact, gouging or cutting.

Scratching during and after installation is not covered by these limited warranties.

The flooring is designed for normal residential or light to medium commercial use.

Damage caused by events beyond everyday household use is not covered by these limited warranties, including but not limited to flooding, standing water, leaking pipes, mechanical failures or appliance leaks.

These limited warranties do not apply to product that has been put to abnormal use or conditions or abused in any way, which includes but is not limited to moisture damage from plumbing, storms, or flooding; damage from smoke, fire or other casualty events; damage caused by negligence; improper alterations of the original manufactured product; damage from use of the flooring that is unreasonable considering the normal and expected uses of a wood floor in a residential environment; or damage of mechanical nature.

Although our floors are designed with easy care in mind, all floors require routine care and preventative maintenance for sustained beauty and performance. The recommendations in this section are provided in accordance with guidelines required to maintain the coverage of these limited warranties and will prolong the life of the installed flooring. For full details, refer to the Care and Maintenance Guide, or visit Spectrumcollectionflooring.com.

Preventative Maintenance

Exterior Mats

Place exterior mats outside all exterior entrances.

Exterior mats should be constructed of dual fibers: soft fibers capable of absorbing moisture and coarse fibers to remove dirt and grime from shoe soles.

To allow time for cleaning, purchase two sets of exterior mats. Place one set at all exterior entrances to reduce the amount of dirt, grit, and moisture tracked into the home. When it's time for cleaning, remove the soiled set and immediately replace it with the fresh set.

Cleaning mats routinely prevents them from becoming a soil source.

Interior Mats

Place interior mats inside all exterior entrances to capture any residual dirt, grit, or moisture missed by exterior mats.

They should be constructed of an absorbent fiber with a breathable, non-staining back.

Remember to routinely clean both sides of interior mats so they don't become a secondary source of soil, and also clean underneath to prevent soil and grit from becoming trapped and dulling the finish of the flooring.

Do not use rubber mats, which may stain the floor or trap moisture underneath the mat.

Furniture

Use non-staining felt or plastic floor protectors at least one inch in diameter under furniture and covering the part resting on the flooring.

Chair casters should be rubber, not plastic or metal. Chair pads should be used under chair casters.

Routinely clean casters to remove grit.

Lay plywood over the floor to avoid dents and gouges and use a furniture dolly when moving heavy appliances and furniture.

Other Preventative Measures

Keep pet nails trimmed to minimize scratches.

Protect flooring from spiked heels, athletic shoes or shoes in need of repair.

Routinely clean vacuum wheels, brush, and head, and periodically inspect for foreign objects.

Close window treatments during hours of direct sunlight and minimize excessive lighting whenever possible to protect floor.

Exercise caution when placing area rugs over floors with radiant heating. Rugs may increase flooring temperatures beyond recommended levels and void the warranty.

Routine Care

The amount of daily usage will determine how often cleaning is required.

Day To Day Cleaning

Dust mop, sweep and/or vacuum the floor regularly to remove any particles that could scratch the floor.

WARNING: Vacuums with a beater bar or power rotary brush head should never be used on wood flooring.

Use vacuum tools designed for hard surfaces.

Use a microfiber mop for dust mopping. Pay close attention to mop head. Once soiled, replace with a fresh one. Launder soiled mop heads without fabric softener. Fabric softener residue may cause streaking on the floors.

Occasional Cleaning

Never damp mop wood flooring unless covered by Wet Resistance Warranty. If flooring product allows, occasionally damp mop with water only.

Never wet mop wood flooring unless covered by Waterproof Warranty. If flooring product allows, occasionally wet mop with water only, using a well wrung-out mop.

If needed, use 1 cup of vinegar per gallon of water OR 1/3 cup non-sudsing, ammonia per gallon of water.

Never steam mop wood flooring

Flood mopping is never recommended since mop water may damage flooring and leave spots.

Do not pour liquid directly on the floor or use an excessively wet mop.

Do not allow liquid to puddle or leave moisture standing on the floor.

Allow floor to dry completely before replacing interior mats.

NOTE: See Wet Warranty section for details.

Cleaning Spills

Remove spills promptly. Do not allow topical moisture to remain on the floor.

Immediately use an absorbent cloth to remove as much of the liquid as possible.

Mist a clean microfiber cloth with a Spectrum recommended cleaner, if needed, and rub the area, working from the outside of the area toward the center.

Take care to wipe the surface thoroughly.

To reduce spotting, do not allow liquids to stand or remain on the surface of the flooring.

Spot Removal

Immediately use a microfiber cloth and a Spectrum recommended cleaner, if needed, working from the outside of the stain toward the center.

Take care to wipe the surface thoroughly.

Do not allow liquids to stand or remain on the surface of the flooring to reduce spotting.

Products and Tools to Avoid

Do not use oil soaps, wax, detergents, abrasive cleaners, polishes, or other household products to clean the floor.

Vacuums with beater bar or power rotary brush head should never be used on wood flooring.

Never use power scrubbers to clean floor.

PRORATION OF WARRANTIES

Unless otherwise specified, these limited warranties for wood flooring are prorated meaning the original warranty value is reduced relative to the length of ownership. For the first three years, regardless of warranty length, the flooring is covered at full value. Beginning in the fourth year, the warranty value is decreased by a fraction based on the remaining years. See examples below.

Lifetime Warranty Proration

Based on an industry standard of 33-year lifespan for wood flooring

1st - 3rd Year 100%	18th Year 50%
4th Year 96%	19th Year 47%
5th Year 93%	20th Year 44%
6th Year 90%	21st Year 40%
7th Year 87%	22nd Year 36%
8th Year 84%	23rd Year 33%
9th Year 80%	24th Year 30%
10th Year 77%	25th Year 27%
11th Year 74%	26th Year 23%
12th Year 70%	27th Year 20%
13th Year 67%	28th Year 17%
14th Year 64%	29th Year 14%
15th Year 60%	30th Year 10%
16th Year 57%	31st Year 7%
17th Year 53%	32nd Year 4%
*33rd+ Years 0%	